

# **FLASH CARGO, Inc.**

160-51 Rockaway Blvd., Suite 201, Jamaica, NY 11434



TEL: (718) 276-9300

FAX: (718) 276-9449

## **Privacy Notice**

This notice applies to (collectively, referred to as "you"):

- Customers
- Former Customers
- Applicants

### **Our Privacy Commitment to You:**

At Flash Cargo, Inc., we are committed to providing you with products and services to meet your needs. Our commitment includes protecting the personal information we retain about you (referred to as "information" in this notice) when you apply for or obtain a product or service from us to be used primarily for freight forwarding/customs brokerage services. We want to earn your trust by using strict safeguards to protect information about you as we continue to bring you our products and services. Please read this notice to learn more about privacy and data security at Flash Cargo, Inc. Our Privacy Notices will include a "Last Revised" date at the bottom.

### **Data Collection & Security**

#### **I. Why we Collect & Share Information**

By knowing more about our customers, we as well as our business partners can provide specialized products and services that may be of interest to you. We may also be able to improve upon your experience when contacting us or using one of our products. Additionally, we may collect and share information as mandated by US Government rules and regulations. For example, we may verify your identity when you open an account with us and when you make transactions.

#### **II. We Collect Information about You from the Following Sources**

- Applications, questionnaires and other forms you submit (information such as your name, address, EIN (if corporate) social security number (if sole-proprietor / individual), commodities shipped, etc..).
- Your transactions with us and others (information such as account balances, payment history, checks, parties to transactions and account usage).
- Our communications with you regarding account activity.
- Credit bureaus (to determine your eligibility for credit).
- Public sources.
- Web-based tools when you visit our Web sites, including "cookies."
- Telephone calls, which we may monitor or record when we communicate with you.

#### **III. Our Security Practices**

##### **Our Safeguards for Information Confidentiality and Security:**

- We maintain physical safeguards, such as secure areas in buildings; electronic safeguards, such as passwords and encryption; and procedural safeguards, such as customer authentication procedures to protect against ID theft.
- Access to information about you is restricted to authorized employees obtaining that information for business purposes.
- We carefully select and monitor the outside companies we hire to perform services for us, such as mail vendors who send out our statements. We require them to keep customer information safe and secure, and do not allow them to use or share the information for any purpose other than the job they are hired to do. We train our employees on these security procedures, and we conduct regular audits to verify compliance with them.

##### **Important Information about Credit Reporting:**

We may report information about your account to credit bureaus. Late payments, missed payments or other defaults on your account may be reflected in your credit report.

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## **TSA Known Shipper Management System disclosure:**

To better serve your needs, we utilize a Transportation Security Administration (TSA) database accessed through the web, referred to as a "known shipper management system". Information submitted to qualify or verify your status as known includes, but is not limited to: Company name, EIN/IRS number, current physical address, telephone number, pick up locations, industry codes, last shipment transaction date.

"49 USC 114 authorizes the collection of this information. The information you provide will be used to qualify you or verify your status as a possible "known shipper". Providing this information is voluntary, however, failure to provide the information will prevent you from qualifying as a "known shipper". This information will be disclosed to TSA personnel and contractors or other agents including IACs in the maintenance and operation of the known shipper program. TSA may share the information with airport operators, foreign air carriers, IACs, law enforcement agencies, and others in accordance with the Privacy Act, 5 USC Section 552a. For additional details, see the system of records notice for Transportation Security Threat Assessment System (DHS/TSA 002) published in the Federal Register."

To opt-out of the KNOWN SHIPPER DATABASE:

• Call us toll free: 1-888-847-9625

or reply in writing to: [angela@flashcargo.com](mailto:angela@flashcargo.com) Subject line: Opt Out